



## MARTA Public Meetings Agenda

### GET READY - MARTA IS ON THE MOVE

- ❖ Welcome/Greetings –Inga Kennedy, PEQ
- ❖ Introduction- Dr. Beverly Scott, MARTA
- ❖ Project Overview –Thelma Hayes, MARTA
- ❖ Breakout session -On various aspects of MARTA service
  - **Bus Service**
    - ❖ hours of operation, frequency of trips, reliability, maintenance, shelters, benches etc.
  - **Rail Service**
    - ❖ hours of operation, frequency of trips, reliability, maintenance etc.
  - **Mobility Service**
    - ❖ Vehicle size, seating for the elderly or disabled etc.
  - **Customer Service**
    - ❖ operators attitudes, staff cooperation, call centers etc.
  - **Fares**
    - ❖ existing fares, flat rates, senior discounts etc.
  - **Safety & Security**
    - ❖ position of bus stops, lighting, on site officers, aggressive operators etc.
- ❖ Brief Summary
  - Each segments issues, voiced by the public
- ❖ Next Steps